

A fencer in a dynamic pose, wearing a blue and grey fencing mask and a blue jacket, is shown in a dark environment. A large, vibrant red powder explosion surrounds the fencer, creating a dramatic and energetic atmosphere. The fencer's hands are gripping a sword hilt, and the blade is visible in the upper left corner.

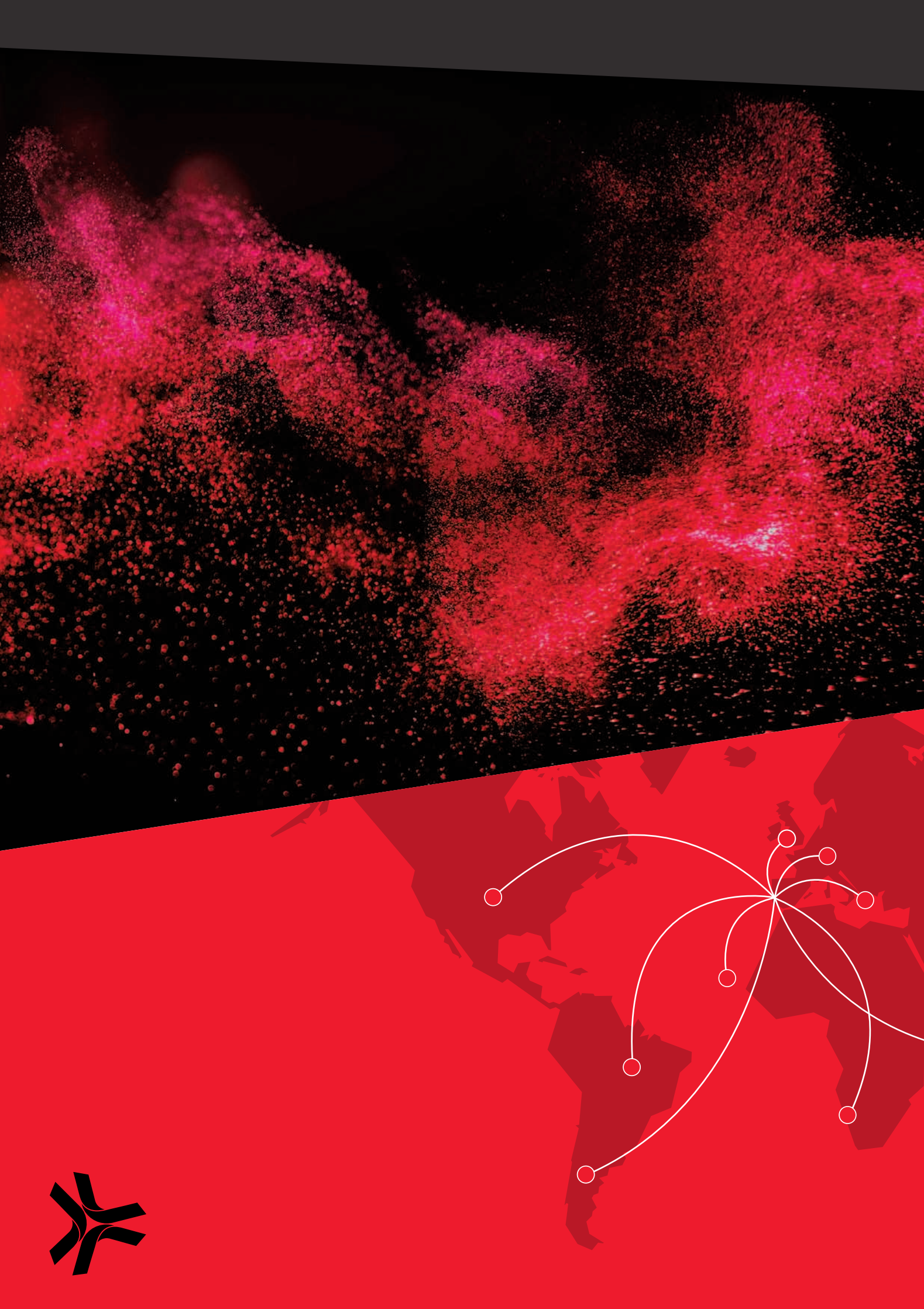
We take
performance
seriously



PERFORMANCE



CROSSJOIN



Provides to our customer performance and quality assurance engineering service

Crossjoin is already a reference to our clients as performance and quality of service experts using our most valuable skills and consultants executing what we call, in the context of IT Stack optimization: Perform to Perfection.

Our customers can focus in its core business while Crossjoin team is monitoring its processes and systems, analysing, improving and control in order to achieve the customer's performance needs and expectations.

- Quality assurance
- Performance testing
- Responsiveness:
 - Infrastructure tuning
 - Application tuning
 - Availability
- Reliability

We take performance seriously

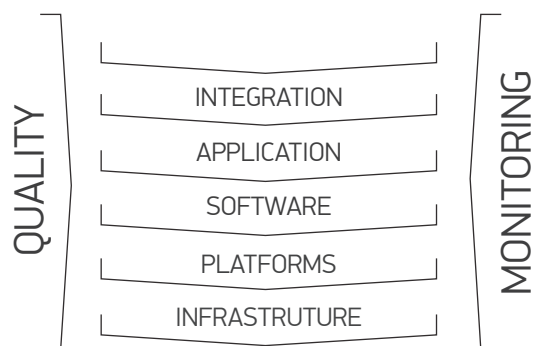
Since the beginning our core business is focused in IT optimisation, while we were growing in experience and gaining more and more knowledge about systems behaviour and their main bottlenecks, Crossjoin realised there was no tool in the market which could help us on our monitoring and measurement needs. Using our internal resources and expertise, we built our own tool - Xviewer.

Xviewer is used today in several projects for KPI calculation and monitoring as well as on customer site implementations for their own operational support teams being able to take advantage of powerful monitoring and analytic dashboards of their systems.

Using our expertise, we developed our own appliance to support our product which requires best in class in Storage, Network, Systems and huge massive repositories management. Each new project is a new challenge and we like good challenges.

As every performance challenge, our consultants analyse each system end to end, layer by layer (frontend, backend, middleware, legacy, databases, and so on) and by the end of day, our consultants identified the database layer as one of the most common system bottlenecks. To achieve the most effectiveness performance, Crossjoin consultants became certified and specialised in a variety of recent state of the art technology.

Nowadays we are proud to offer a full stack performance and quality assurance engineering service

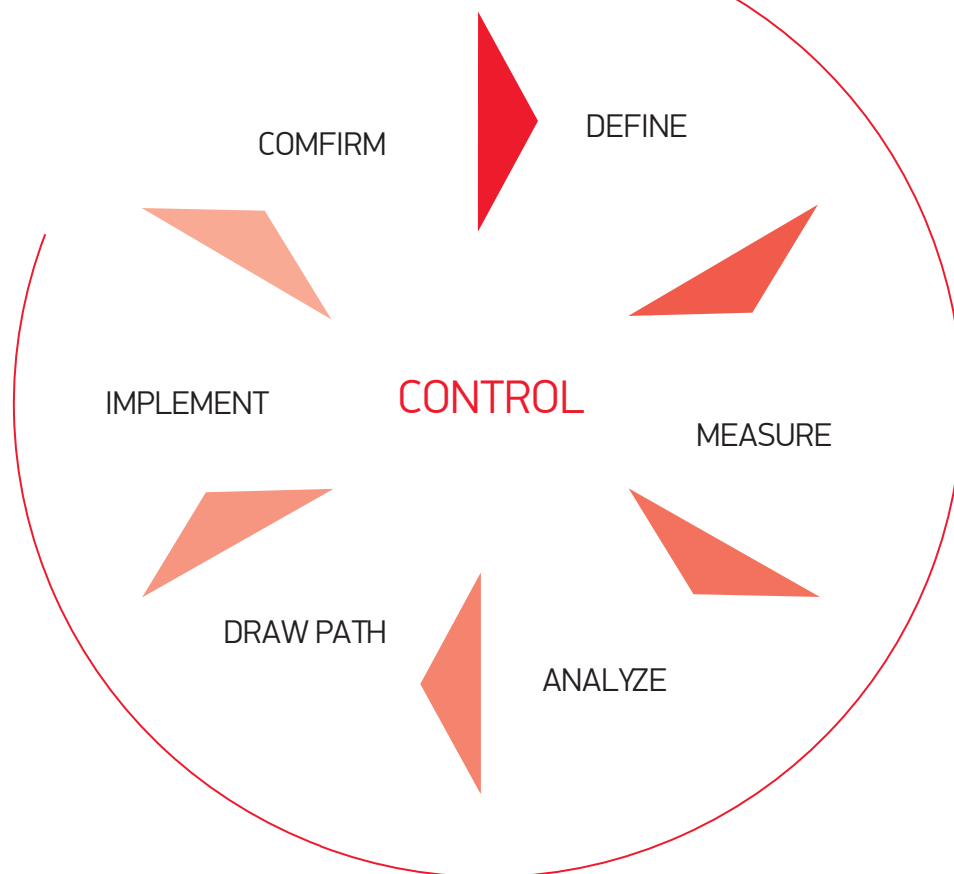


Our best asset is really our highly specialized and certified team in different technologies. Today, Crossjoin competencies are recognized in the IT market.

Crossjoin Competence Center allow us to offer our performance and quality assurance services to any customer anywhere in the world in a scalable and adaptive approach, where our expert consultants provide the service in a model on premise and nearshore. With less money the customer can have the best of both worlds, consultants and service.

Crossjoin believes that customer benefits increases if Crossjoin team can start working since the beginning of the project, where our expert consultants will recommend the best practice and solution in order to avoid the "usual" performance issues/bottleneck that are only found too late in production.

Methodology



Cases

Crossjoin clients and success stories

SIBS⁺



accenture



proximus



CELFOCUS

Vodafone UK

Performance Expert Services for full IT, remotely delivered by Crossjoin consultants from Competence Center, in Portugal.

Vodafone TR

Performance certification for a large CRM and BSS/OSS transformation project, remotely delivered by our consultants from the Competence Center, in Portugal (includes load and stress test automations).

Entel in Chile

Performance certification for a large CRM and BSS/OSS transformation project, remotely delivered by our consultants from the Competence Center, in Portugal (includes load and stress test automations).

Banking in Africa

With SIBS International, remotely our Competence Center team from Portugal, set up short term task force projects to quickly address performance and stabilization issues in any applicational / system components for large banks in Africa

Telcos in Brussels

Remotely from Portugal, our Competence Center experts provide insights and concrete action plans for critical and challenged operations issues, regarding system performance and stabilisation for two large telecom operations in Brussels

Outsystems

Extranet based on AWS Cloud Computing Services
Crossjoin Competence Center runs important diagnosis tools and produces relevant and critical action plans to address performance issues.

In Portugal

MEO, SIBS Processos, Accenture, Celfocus, AT, Vila Gale, Luis Simoes, Galp Energy, are our clients for Business processes optimizations, fire fights, certification on transformation projects (includes load and stress test automations).



Perform to perfection

