



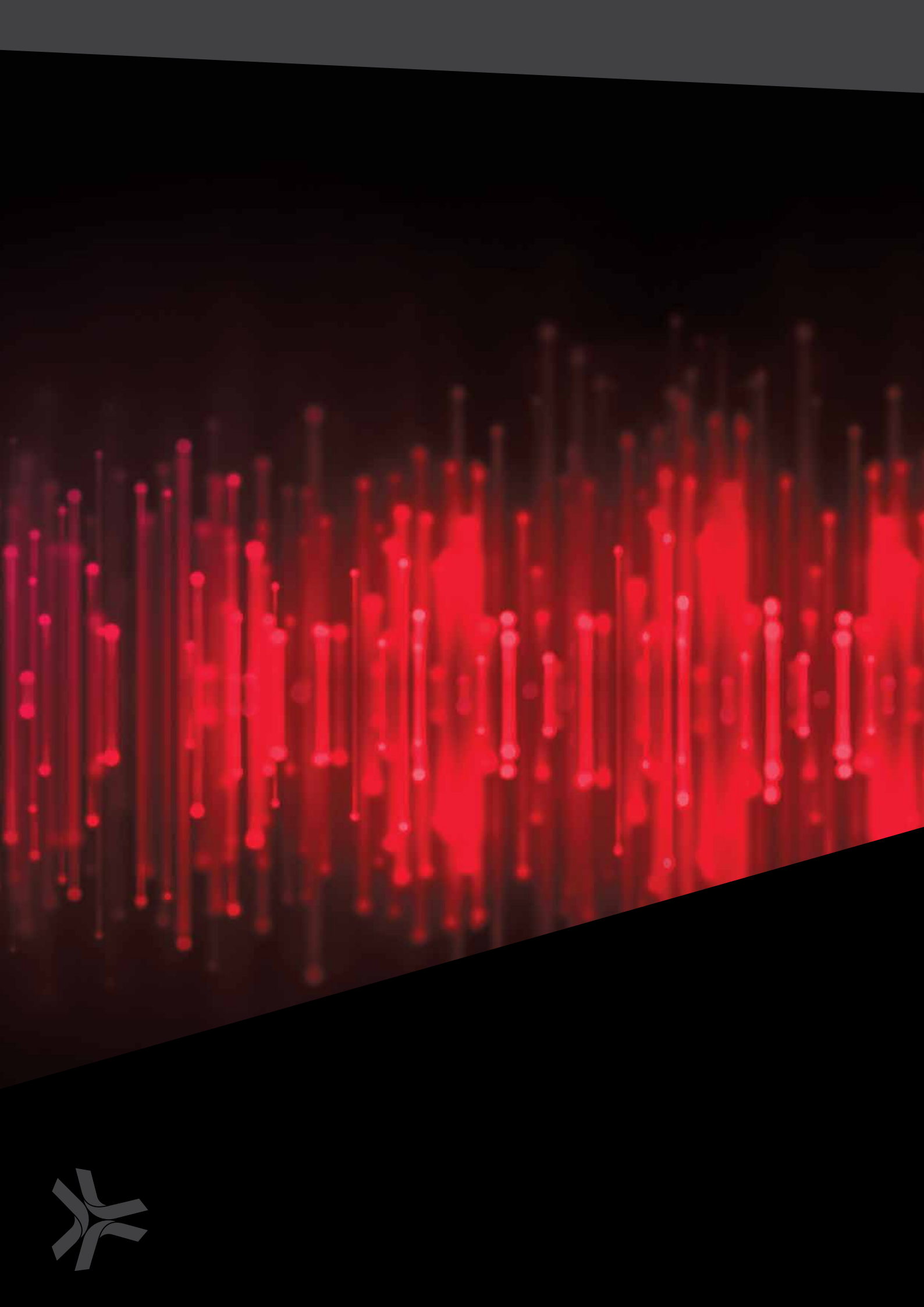
We value
quality insights



MONITORING



CROSSJOIN



X-Viewer, Crossjoin registered trademark and 100% “in-house made”, open source technology based

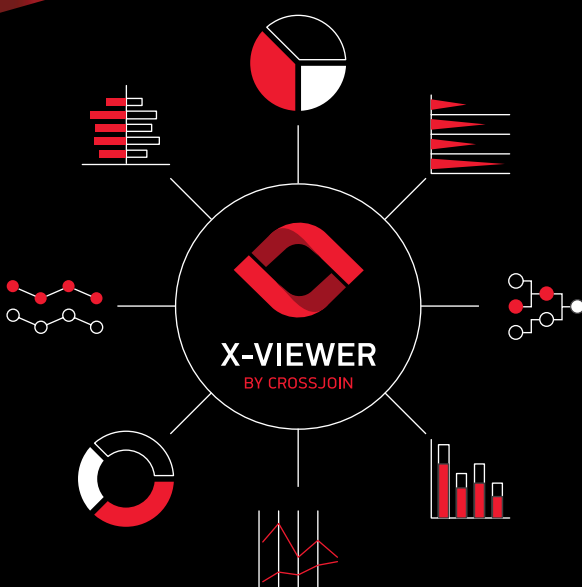
Xviewer is a very competitive solution, flexible and strong on every component, it adapts and develops to the most demanding wishes of the organization that explores it. Monitor and control your business processes, your systems and your infrastructures.

X-Viewer gives you the ability to:

- Control your IT implementations
- Control the quality of your operations
- Control the SLA's of your suppliers

X-Viewer enables you to:

- Drilldown from metrics to facts
- Be proactive with Predictive Analysis
- React assertively when under crisis
- Scalable Storage
- Scalable processing
- Unlimited Users



We value quality insights

VISION

Nowadays, resulting from the increasing complexity and demanding time-to-market deployment environment, organizations are facing significant challenges to have in place effective monitoring solutions over their operations, platforms and end-to-end business processes.

Technology operations are often perceived as a burden to the organizations. Having an effective controlled operation is a must to maximize the value delivered to the business.

X-Viewer is our Big Data Appliance that requires the best in class when it comes to Storage, Network, Systems and massive repositories management. X-Viewer delivers the power of an Operational Data Store that overcomes traditional monitoring limitations. By seamlessly integrating Data Sources from the customer's organization, X-Viewer significantly reduces the effort required to identify and prevent rising issues.

UNIQUE PRODUCT

Crossjoin offers performance engineering services across multiple technologies and realized that there was a tool gap to collect, process and produce an integrated view concerning performance and tuning KPI.

X-Viewer was built based on our projects and services experience and knowledge.

It is a residual intrusiveness solution with minimum impact on the customer's systems and processes due to its architecture based on light protocols and incremental algorithms. Nowadays, it became a key tool to Crossjoin's success on missions – systems information optimization.

X-Viewer provides dashboards, systems and process alarms, synoptic tables, fast root causes analysis through drill down actions on business processes. To deploy X-Viewer in a new customer/installation there is no need of additional development, it is all based on configuration and connectors reutilization.

Performance is time...
time is money

SUBSCRIPTION MODEL

Crossjoin offers the following models: infrastructure, platform and software, all as a service. Xviewer is an appliance with no third party dependency, our customers only need to reserve one square meter in their data center. Our subscription model already includes the hardware in service cost. Our customers pay a service fee according to the number of cubes required.

Unlimited users. Unlimited storage. Unlimited processing.

Our solution will grow in cubes as more information is collected and correlated by our customers needs. The customers return of investment will be higher as more cubes are implemented.

CUSTOMER EXPERIENCE

Wherever Crossjoin starts a performance and tuning service, with the inclusion of X-Viewer, customers recognize the added value of X-Viewer and keep contracting us for more challenges. They understand that the cost is easily compensated by the results achieved.



Cases

Our clients, our success stories



In AT

Crossjoin assures the maintenance of the Oracle and SQL-Server Database Management Systems, also improving their performance. Our team implements the best practices on the Database Management Systems and helps to execute solutions for Disaster & Recovery.

Vodafone UK

Performance Expert Services for full IT, remotely delivered by Crossjoin consultants from Competence Center, in Portugal.

Vodafone TR

Performance certification for a large CRM and BSS/OSS transformation project, remotely delivered by our consultants from the Competence Center, in Portugal (includes load and stress test automations).

Intel in Chile

Performance certification for a large CRM and BSS/OSS transformation project, remotely delivered by our consultants from the Competence Center, in Portugal (includes load and stress test automations).

Banking in Africa

With SIBS International, remotely our Competence Center team from Portugal, set up short term task force projects to quickly address performance and stabilization issues in any applicational / system components for large banks in Africa

Telcos in Brussels

Remotely from Portugal, our Competence Center experts provide insights and concrete action plans for critical and challenged operations issues, regarding system performance and stabilisation for two large telecom operations in Brussels. Two large telecom operators, Proximus and Telenet, in Brussels.

Outsystems

Extranet based on AWS Cloud Computing Services
Crossjoin Competence Center runs important diagnosis tools and produces relevant and critical action plans to address performance issues.

In Portugal

MEO, SIBS Processos, Accenture, Celfocus, AT, Vila Gale, Luis Simoes, Galp Energy, are our clients for Business processes optimizations, fire fights, certification on transformation projects (includes load and stress test automations).



Heads of Department

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Perform to perfection



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